

R. James Smathers Agency's On-Line Messenger Service, located at 400 Main Street in Clarion, is one of the 200 On-Line Messenger sites in the commonwealth of Pennsylvania. We have the only facility located in the Clarion and Forest County area. Our title work department hours are 8:00 AM to 7:00 PM, Monday through Friday, and 9:00 AM to 4:00 PM on Saturday for the convenience of the public. Any title work transactions must be started with all parties present, ½ hour before closing time.

Our On-Line department offers a variety of vehicle and driver services and due to the rising demand, we have expanded, and now have four experienced notaries on staff to handle your title and notary needs. Our notary staff consists of Tonya Schreckengost, Julie Russell, Ryan Hartle, and Samantha Palmer with a combined total of over 50 years notary experience.

Smathers Agency is very proud of its employees and their knowledgeable handling of driver and vehicle transactions that keeps our quality of work rating at 99% or higher every year at audit time. We are pleased to announce that we have four employees who are certified by PennDOT to process these on-line transactions; Deb Slaugenhaupt, Tonya Schreckengost, Julie Russell, and Ryan Hartle. We have three other employees, Samantha Palmer, Janet O'Hara and Ciara Park, in the certification process.

We are proud of all of the services we have acquired through our hard work and excellent merits. We are able to handle many vehicle transactions such as renewals, replacements, transfers, and restorations. Along with our vehicle services we have several drivers' license transactions; renewals, restorations, and several drivers' information changes. If we are unable to process your transaction on-line we will mail it in through our messenger service to have the transaction processed at PennDOT. We are also able to process ATV and Snowmobile title transactions through our partnership with the Department of Conservation and Natural Resources. In addition, we are able to process your boat renewals through the Pennsylvania Fish and Boat Commission's website. We can also issue fishing licenses and fishing stamps.

Smathers Agency would like to take the time to remind our customers that with the tragedy of 9-11-01, the Commonwealth of Pennsylvania has enacted more stringent regulations on identification. Please remember that this is for your own safety and protection. Thank you for your patience in this matter, and we would like to thank all of our loyal customers for supporting the agency.